



AnySite Australia 8.8.1 Release Notes

System Administrators installing AnySite™ need to read this entire document for a successful installation. These Release Notes provide information about installation and known issues for the 8.8.1 release of AnySite Australia.

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Installing

Windows Installer Version 3.0 or Higher Required

The following message displays if you do not have Windows Installer version 3.0 or higher installed on your system.



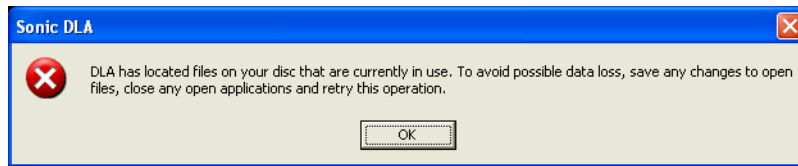
Obtaining your latest Microsoft Windows updates corrects this issue. Updates are available from the Microsoft Web Site at <http://update.microsoft.com/windowsupdate>.

Installing on Windows 2003 Server

The order in which dialogs appear during a custom installation differs from what is described in the *Install Guide*. Follow the instructions in the Installation Wizard.

Unable to Eject CD or DVD during Installation

If you do not suspend the Sonic DLA software before installing AnySite Australia, then the following message may display during the AnySite Australia installation:



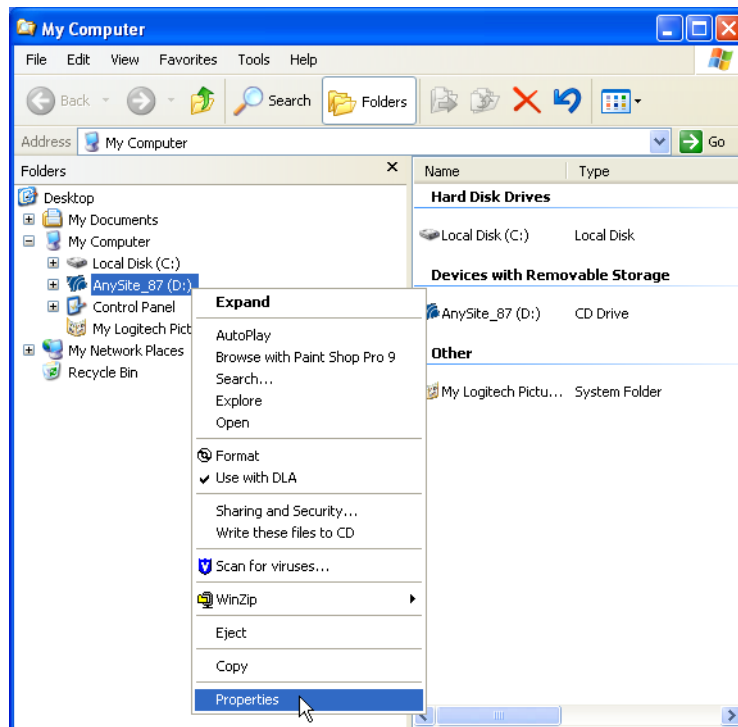
After clicking **OK** to this message, you will be unable to eject the AnySite Australia media due to files being in use. You must follow the steps outlined [Known Issue with Sonic DLA Software: Pre-Installation Check and Setup on page 2](#) to disable Sonic DLA software for AnySite Australia installation.

Known Issue with Sonic DLA Software: Pre-Installation Check and Setup

There is a known issue when installing AnySite Australia onto a machine with Sonic DLA software installed. As a result, you must disable Sonic DLA software before installing AnySite Australia.

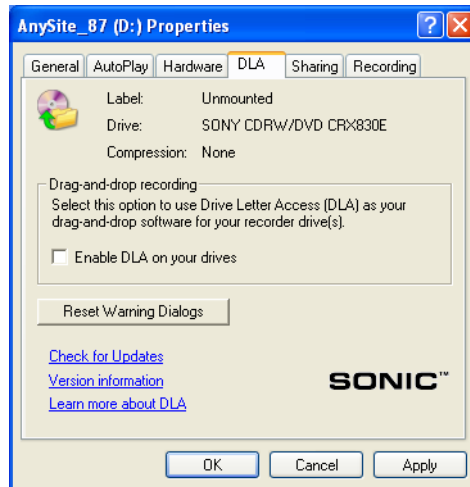
To check if you have Sonic DLA software installed, and to disable it:

1. Place the AnySite Australia Installation CD or DVD into the media drive. The installation may automatically start, do not make any selections and proceed to the next step.
2. In Windows Explorer, right click on the AnySite Australia media drive and select Properties.



3. In the Properties dialog, you will see a DLA tab if you have Sonic DLA software installed.

If you do **not** see this tab, then skip these steps and proceed with the AnySite Australia Installation. If you do see this tab, then select it and clear the checkbox that enables DLA on your drive.



Click **OK** to save the change.

4. Proceed with the AnySite Australia installation. Refer to the *Install Guide* provided with AnySite Australia 8.8.1 for installation requirements and instructions.
5. After installation follow these steps again to enable Sonic DLA software.

ASDE Path Must be Reset for a Side-by-Side Installation

If installing two versions of AnySite to the same machine, for two different countries for example, then you must set the ASDE path for the second AnySite installation to the correct data location. To do this:

1. Launch the Configurator (see instructions in the *Install Guide* under Final System Configuration).
2. From the **Tools** menu, click **ASDE Settings**.
3. In the **Data Directory** box, either type the location of the data installed with this version of AnySite, or click **Browse** to navigate to and select the location. The default location is in the Data folder where AnySite is installed.
4. Click **OK** to save the change.

Known Issues

Uninstalling

Uninstalling AnySite Client when there are two AnySite installations on one machine

If there are two AnySite Client installations on a single machine for two different countries and you uninstall one of the AnySite Clients, then the second AnySite Client does not work properly, because the uninstall removes files necessary to both installations. Re-install the AnySite Client that you want to keep using, so that it works properly.

Working with AnySite Australia

Drive times are different after upgrading

If you have customized your matrix.tab file, then you need to customize them again after upgrading.

Print layouts are different after upgrading

If you modified system layout templates, such as \AnySite_AU\Template\Layout_A4_Portrait.WOR, then you need to modify them again after upgrading.

Aerial images are unavailable

Unless you have purchased access to online aerial images, the Download Aerial Image tool and Download Aerial Custom Image tool will appear to be unresponsive when you click on them. After purchasing access to an aerial images service or WMS service, you must set up access to it through the Configurator.

Modifying the table structure of an outline layer requires resetting the outline layer

When modifying the table structure of an outline layer, you must manually reset the outline layer settings in the Market Area Creator.

The custom location layer is removed when used for batch marquee select

A temporary Custom Location layer is deleted during the batch process, so save the Custom Location layer before using it in a batch process (on the **Map** menu, click **Save** and then **Custom Locations**).

The Density Base Capture Method dialog does not filter geolevels

The Density Base Capture Method dialog lists all geolevels, but not all geolevels have a density class assignment. Density based capture methods are only available for Collection Districts.

Working with Maps

Deleting a thematic shade may require editing an action list

If you have created an action list with a thematic that no longer exists, you must edit the action list in the batch loader to remove the thematic action.

Working with Layers

Not prompted when deleting a layer that is still referenced in the Capture Tool

Delete the capture method referencing the layer before deleting the layer.

Layer does not display in map legend after selecting the “In Legend” checkbox

A style override is required to display a layer in the legend. Select any style override in the Configurator or Layer Control.

Working with Thematics

There is not enough space to create a thematic formula

A formula created in the Formula Editor cannot be longer than 254 characters. Consider using the SUM(:) function to group consecutive variables.

Gradient hotspot values are zero using the Default Color Range

A gradient hotspot will not work if it is defined using the Default Color Ranges for the Range Template. A new Gradient Hotspot displays zero values in the map legend, and shades the same as a standard hotspot, if its range template is set to use the Default Color Ranges. Instead, use a different color range.

Gradient hotspots do not display when there are less than four centroids in view

There must be more than three centroids within the map view to generate a Gradient hotspot. When zoomed into the map there may not be enough centroids within view to generate a gradient hotspot. Zoom out and try again.

Data Manager Tool

Data does not appear in the Data Manager to create formulas with

After importing data using the Data Manager, the Data Manager Formula Editor dialog does not list the data as a Data Source option. From the **Tools** menu, click **Refresh Sources** to create a formula based on the variables from the data.

Data does not appear in AnySite or the Configurator

After importing data using the Data Manager, restart both AnySite and the Configurator to begin using the data.

Data cannot be deleted after import

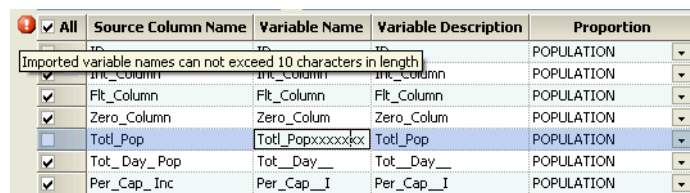
After importing data using the Data Manager, there is no way to delete or remove the data using the Data Manager. Instead, you must delete data by selecting it in a Microsoft Explorer window and then selecting File > Delete from the Microsoft Explorer menu.

Path settings apply to all users for a network installation

The Data Manager saves import, export, and job files to default locations, which are set from the Tools menu by clicking Settings. These settings apply to all Data Manager users after being initially set. For a network installation, ensure that these locations are on the network and that all users have read and write permission to them.

Data with variable names larger than 10 characters does not import

Importing data with variable names larger than 10 characters fails even if the data is not selected for import.



| <input checked="" type="checkbox"/> | All | Source Column Name | Variable Name | Variable Description | Proportion |
|-------------------------------------|-----|--------------------|----------------|----------------------|------------|
| <input checked="" type="checkbox"/> | | inc_Column | inc_Column | inc_Column | POPULATION |
| <input checked="" type="checkbox"/> | | Flt_Column | Flt_Column | Flt_Column | POPULATION |
| <input checked="" type="checkbox"/> | | Zero_Column | Zero_Column | Zero_Column | POPULATION |
| <input type="checkbox"/> | | Totl_Pop | Totl_Popxxxxxx | Totl_Pop | POPULATION |
| <input checked="" type="checkbox"/> | | Tot_Day_Pop | Tot_Day__ | Tot_Day__ | POPULATION |
| <input checked="" type="checkbox"/> | | Per_Cap_Inc | Per_Cap_I | Per_Cap_I | POPULATION |

To import the data, edit the variable name so that it is no more than 10 characters in length.

Data exported with truncated decimal values

Exporting data truncates decimals in the output file. If you import data with more than two decimals and then export the same data, the decimals are truncated.

Reporting

You may lose data if the whole of your Market is not within view

It is very important to set the correct view when creating markets manually within AnySite Australia. To increase performance AnySite Australia only downloads the geographies within view plus 30%. If the whole of your market is not within the default view, you may lose data. There is an anysite.ini setting to increase the within view percentage if you experience this issue:

```
MACExtraDownloadPercent=0.3
```

If you have manually created markets and not correctly set the "View" for each market, increase this download within view percentage to ensure that the entire market is downloaded.

Workarounds

Message: "Access violation at address..."

When working with a custom boundary to generate a report you may receive an access violation at address message if the layer of data that you are working with are very detailed (high resolution layers) resulting in the custom boundary having too many nodes.

If you encounter this issue for the custom boundary that you are working with then consider using the low resolution version of the data layers instead. Low resolution data files have a _lr extension on the file name, such as CDAUBDY_LR.TAB, and are located in the AnySite Australia installation directory under Data (C:\Program Files\MapInfo\AnySite_AU\Data\ for example).

You do **not** need to remove the high resolution version of the layer from the map, just add the low resolution version to the map and reference this layer when creating custom boundaries. See the *AnySite Reference* for a description of how to add a layer to the map.

Support Contact Information

If you have any questions or comments, contact AnySite Technical Support by email at asiapac.support@mapinfo.com or 1800 648 899. A free-phone number will be provided when a technical support contract is activated.